



DID YOU KNOW?

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VNPF Identification Card

1. Once you become a member of the Vanuatu National Provident Fund (VNPF), you will receive a VNPF identification card. This ID card not only verifies your identity with the Fund but can also be used to confirm your identification with other important institutions, businesses, and organizations in Vanuatu.
2. The VNPF ID card includes the following information: **your full name, ID photo, date of birth, VNPF membership number, date of issue, and expiration date.**
3. All cards are printed in-house by our Identification & Registration Officer. When your card expires, you will receive a new one at no cost. Similarly, if there are spelling mistakes on your card made by our registration officer, either in your name or date of birth, corrections will be made, and you will receive a new ID card for free. If you have an old ID Card and was never issued a new card, a new ID card will be replaced at no further cost.
4. However, if you misplace or lose your ID card due to a natural disaster or any other reason, or if you change your name due to marriage or adoption and wish to obtain a new card, a fee of 1,500 VT will be required.
5. You can pay the replacement or reprinting fee for the ID card at our cashier located on the ground floor.

For any further inquiries regarding the VNPF ID card, please contact our customer service officers at the customer service section on the ground floor or email enquiry@vnpf.com.vu.