



VNPF TEMPORARY OFFICE RELOCATION

It has been a challenging couple of months ever since the devastating 7.3 magnitude earthquake hit the Island of Efate. It affected many essential businesses within Port Vila town.

The VNPF Head office was also severely affected by the earthquake, which resulted in the temporary closure of the building. Consequently, VNPF is seizing this opportunity to decentralize its operations to various locations around Port Vila, bringing its services closer to the members and employers throughout Efate.

We are pleased to inform you that we have a new VNPF location, which is located at the Vanuatu Football Federation (VFF) HQ building - Socabo.

Below are the current various locations of VNPF offices in Port Vila and the services they provide:

LOCATION	SERVICES	COMMENCEMENT DATE
VNPF Data Centre, Pango Rd	<ul style="list-style-type: none"> • Cashier Contribution Payments • Customer Services (for Employers and Members) • Withdrawals (for Members and Nominees) • Loans • Back-office services 	30 th December 2024
Vanuatu Football Federation HQ building – Socabo	<ul style="list-style-type: none"> • Cashier Contribution Payments • Customer Services (for Employers and Members) • Withdrawals (for Members and Nominees) • Loans 	3 rd March 2025
No. 2 Office	<ul style="list-style-type: none"> • Cashier Contribution Payments • Customer Services (for Employers and Members) • Withdrawals (for Members and Nominees) • Loans • Executive and HR Department 	27 th January 2025 (Until mid-April)

Should there be more VNPF locations around Port Vila, or changes to services offered within the various locations, the Fund will inform everyone accordingly.

If you have any further queries, please contact us on +678 23808.

Thank you all for your understanding and cooperation.

VNPF Management.